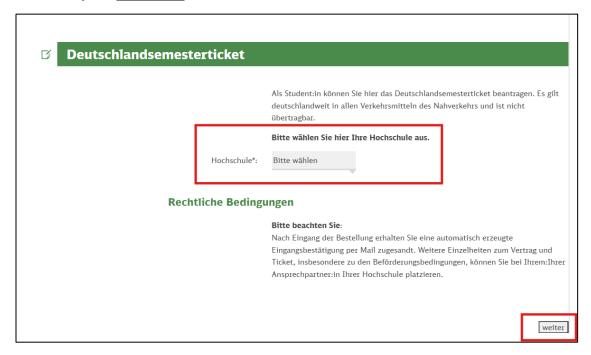


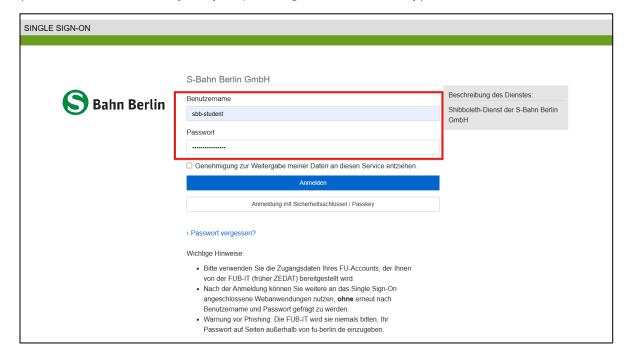
Germany Semester Ticket on your cell phone - how it works

Step 1: Order on the website

- 1. Go to abo-antrag.de/Studium
- 2. Select your university for identification and click on "Weiter"

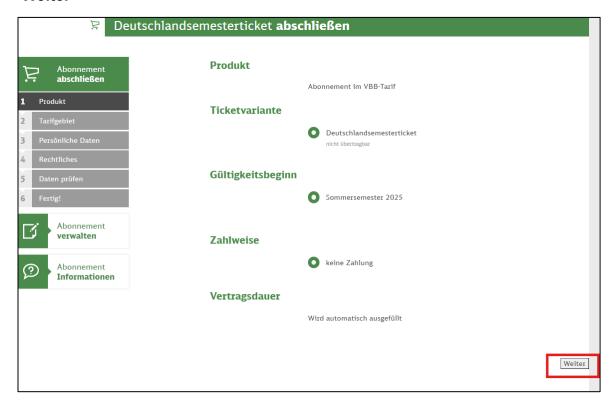


3. log in with your **university credentials** on the login screen of your university. (Note: The surface may vary depending on the university).





4. an overview with the product information will appear. Confirm this by clicking on "Weiter"

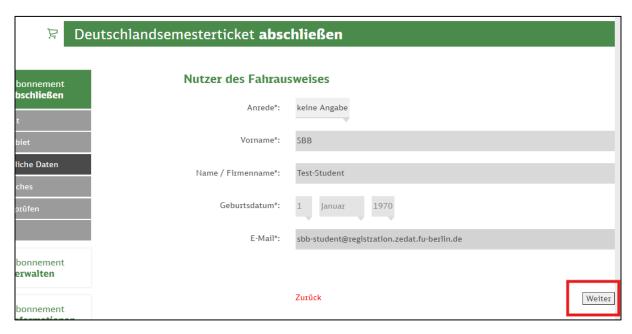


5. also confirm the tariff area by clicking on "Weiter"





6. in the next step, you can change your title or leave it at "keine Angabe". Click the "Weiter" button

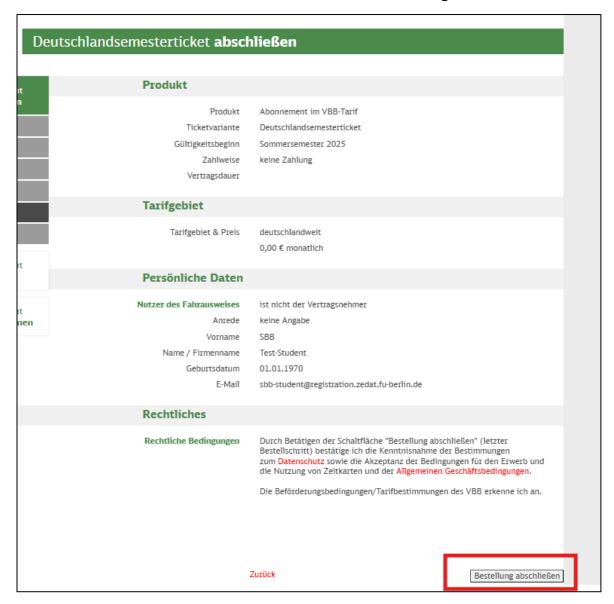


7. confirm the legal conditions by clicking the "Weiter" button





8. You will receive another overview and click on "Bestellung abschließen"



9. After completing your order, you will receive an e-mail with all the relevant information about your Germany Semester Ticket.



Step 2: Display in the app

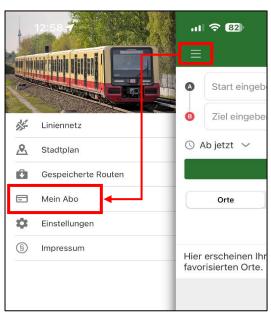
Step 1)

Download <u>S-Bahn-Berlin-App</u> or, if you have already done so, update to the latest version (Android: 4.2.3, iOS: 4.1.8).

You can directly install the S-Bahn Berlin app here:

- For iOS
- For Android

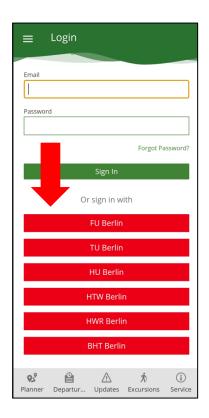
Step 2)
Click "Mein Abo"/"My Subscription" in the side menu of the app.





Step 3)
Click on "Login/Sign Up" and select your university





Step 4)

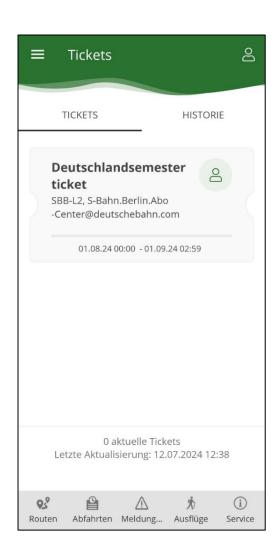
The login screen of your university appears. Enter the login details for your personal university account.

Step 5)

You will then be taken to the "**My subscription**" area and your ticket will be displayed there. Note: It can take up to 72 hours for the ticket to be displayed.

Important notice: The first delivery of the ticket to the app takes place at the **latest at the beginning of the respective semester**. The ticket is **updated monthly** (only displayed for the current month). In order for the travel authorization to be delivered, **the mobile phone must be switched on and connected to the Internet**. If the mobile phone cannot be reached at the time the travel authorization is updated, the update will take place after the mobile phone is switched on again and connected to the Internet.







Important information about the mobile ticket and the <u>S-Bahn Berlin App</u>:



How do I present my ticket correctly?

The Deutschlandsemesterticket is only valid
as a mobile phone ticket in
the app. A screenshot is not
sufficient for an inspection.
Therefore, please always
make sure that you can
retrieve the ticket in the
app.



How long is my ticket valid for?

The Deutschlandsemesterticket is valid for
the entire semester. The
mobile phone ticket is
always issued for one
month. At the end of the
month, the new valid ticket
for the coming month
appears automatically.



When will I receive my ticket?

The ticket will be displayed in the S-Bahn Berlin app in time for the start of the semester. For orders placed during the current semester, it takes 24h-72h until the ticket will be displayed in the app. Please note this time when using public transport.



E-mail address:

- Please use the **exact e-mail address provided to us during the ticket order** for logging in.
- If your **e-mail address changes**, please contact the student support via the contact form.
- By clicking on the **person icon** in the top right-hand corner, you can check which email address you are currently logged into the app with.

Registration and login:

- If you have not received a confirmation e-mail during the manual registration, log in directly to your university's e-mail portal via your browser. At some universities, confirmation emails are not forwarded to private email addresses or in mailing apps (e.g. Outlook) if a redirect has been set up.
- If you have forgotten your login password, please use the "Forgot your password?" function in the app. This allows you to reset your password yourself.



By issuing tickets in the S-Bahn app, the S-Bahn ensures compliance with the security standards in accordance with the guidelines of the Verband Deutscher Verkehrsunternehmen (VDV). These standards cannot currently be guaranteed when issuing long-term tickets in the Wallet.